

**REQUEST FOR INFORMATION**  
**5792 WORKFLOW MANAGEMENT SYSTEM**  
**NOTICE**



The International Criminal Police Organization – INTERPOL with headquarters at 200 quai Charles de Gaulle, 69006 Lyon, France is launching this request for information to collect information about the provision of a tool that would be used in the framework of the I-corporate Program enabling INTERPOL to automate handling of requests across all Directorates.

I-Corporate program is a corporate processes digitalization set of initiatives such as Finance or HR strategic projects. The program is aiming at bringing innovation, efficiency and value to current processes but also to connect alongside the Best of Breed Project, an architecture-driven project to externalize all future solutions in a SaaS mode. Currently, all across the Organization, a lot of requests and repeatable activities are handled manually.

The workflow automation solution must be:

- A piece of a global corporate digitalization, using the Best of Breed Approach;
- A real “Software As A Service solution” and not a specific solution install on premises of the supplier;
- A suitable solution for the Request / Workflow management tool with the solution being on the public cloud with strict security and the ability to integrate with our own IT systems or databases;
- A solution with the guarantee of the **confidentiality and integrity** of all information transmitted according to the requirements specified in this document;
- A Solution including licenses with installation process and configuration of the product, Customization / Configuration of the tool Qualification environment and production environment Integration of the solution with the DELL BOOMI IPaaS, training, technical support and maintenance;
- A flexible solution allowing the Organization to implement and enlarge the scope for implementation easily;
- A solution with easy integration with Active Directories, Document management system.

The description of the expected services is further detailed in the Specifications.

**PROCEDURE**

1. The full documentation may be downloaded from INTERPOL’s e-tendering platform <https://procurement-icpo.safetender.com>. Communications can be addressed to the company maintaining the platform by e-mail : [support@safetender.com](mailto:support@safetender.com).
2. The Organization shall receive the proposals at its headquarters on **10 May 2021 at 05:00p.m. (Paris time)** at the latest.