



INTERPOL

FACT SHEET

Command and Coordination Centre

The Command and Coordination Centre (CCC) is the operations room at INTERPOL, acting as the first point of contact for a member country seeking INTERPOL's immediate intervention to support international police action. It is based at the General Secretariat in Lyon, France, with a second operations room at the Regional Bureau in Buenos Aires, Argentina. The CCC is manned 24 hours a day, 365 days a year by staff members of various nationalities who are fluent in several different languages.

► MAIN ACTIVITIES

To support our 190 member countries, the CCC's activities focus on:

- Assessing incoming communications and determining the priority of each message;
- Conducting instant checks on all INTERPOL databases and replying to urgent queries;
- Monitoring open sources in order to assess threats and to ensure all resources are ready and available if needed;
- Coordinating the exchange of intelligence and information for important operations;
- Issuing global or regional alerts and publishing notices of potential threats;
- Assuming a crisis-management role during serious incidents, such as terrorist attacks, and coordinating specialized assistance;
- Deploying support teams at major international events to support national police with security arrangements.

► GLOBAL COVERAGE

In September 2011, INTERPOL expanded the CCC to include a second operations room, located at the Regional Bureau in Buenos Aires. A third site will be part of the INTERPOL Global Complex for Innovation (IGCI), which opened in 2014 in Singapore.

This extension will ensure 24-hour coverage around the globe, and allow more direct assistance to and communications with member countries located in all regions. As well, one facility can replace the other in case of an unforeseen disruption in service.

► URGENT POLICE SUPPORT

The CCC's main function is to support international police cooperation in real time. By offering 24-hour support in all four official languages, the CCC facilitates communication and coordination between National Central Bureaus (NCBs) in our member countries. In 2014, the CCC supported 545 urgent cases brought to it by the NCBs.

Another key activity of the CCC is the issuing of INTERPOL international alerts, known as notices, allowing police to share with other member countries critical crime-related information about modus operandi or potential threats.

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► SPECIALIZED ASSISTANCE

At the request of member countries, we can provide specialized teams to assist national police with major incidents or security preparations. Such teams are coordinated by the CCC, and comprise experts in the relevant fields.

The CCC supervised the deployment of 22 teams in 2014, to assist with crises, and to support major sporting events and international summits. The teams conducted almost 600,000 checks of INTERPOL's databases while in the field. The two types of teams are:

- **INTERPOL Incident Response Team (IRT):** An IRT is deployed during or immediately following a crisis or emergency, such as a terrorist attack, hurricane or a serious police incident. The team is tailored to the specific nature of the incident, and can provide a range of analytical and investigative support.
- **INTERPOL Major Event Support Team (IMEST):** An IMEST is deployed to assist member countries with the preparation and coordination of security for major international events. The team members help the national police make the best use of INTERPOL's databases and facilitate real-time exchange of data.

► TRAINING ACTIVITIES

A CCC training unit offers training to all law enforcement officers working at the General Secretariat; delivers refresher courses at the General Secretariat, Regional Bureaus and National Central Bureaus; and ensures that all staff are properly trained prior to being deployed on an IRT or IMEST.



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► CONTACT INFORMATION:

Contact us via our web site. For matters relating to specific crime cases, please contact your local police or the INTERPOL National Central Bureau in your country.

► **Twitter:** @INTERPOL_HQ

► **YouTube:** INTERPOLHQ

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