

OPEN CALL FOR TENDERS

NOTICE



SUBJECT OF THE CALL FOR BIDS

The International Criminal Police Organization – INTERPOL with headquarters at 200 quai Charles de Gaulle, 69006 Lyon, France is launching an open call for tenders with a view to the conclusion and execution of a contract, the objective of which is the provision of an IT Services Management (ITSM) tool to replace the current Help Desk solution of the Organization and extend its capabilities. Organization's needs are further described in the Technical Specifications.

PROCEDURE

1. The Specifications detailing the submission procedure, administrative specifications and technical specifications may be downloaded from INTERPOL's e-tendering platform <https://procurement-icpo.safetender.com>
2. Only English version of the Specifications shall be available.
3. The Organization shall receive the applications on **15 July 2022 at 5:00p.m. (Paris time)** at the latest.
4. Questions regarding administrative, legal and technical details may be posted on the e-tendering platform <https://procurement-icpo.safetender.com>. Questions sent after the 8 July 2022 at 5:00 p.m. (Paris time) shall not be taken into account.