



INTERPOL

## FACT SHEET

# Command and Coordination Centre

The Command and Coordination Centre (CCC) is a critical component of INTERPOL's operations, providing 24/7 support to National Central Bureaus, Regional Bureaus, and Specialized crime units. The CCC operates round the clock, every day of the week, and facilitates operational communications in four official languages: Arabic, English, French, and Spanish. With three strategically located operation rooms in Lyon, Singapore, and Buenos Aires, the CCC has a global presence that enables seamless handovers between locations, ensuring continuous support and assistance. The CCC staff is diverse, comprising of individuals from various nationalities and professional backgrounds, making it a skilled and effective team that supports INTERPOL's international cooperation and crime-fighting efforts.

### ► COMMUNICATIONS AND DATABASE MANAGEMENT

The Command and Coordination Centre (CCC) is the central hub of INTERPOL's operations. It is the first point of contact, and specialized crime unit's backup for urgent assistance and coordinates communications between INTERPOL's 196 member countries and the General Secretariat by:

- Processing and Evaluation of Incoming Messages: Reviewing, assessing, and dispatching messages received through I-24/7, INTERPOL's secure global police network, as well as messages from the public, to ensure timely and effective response to urgent requests and inquiries.
- Conducting Instant Checks: Quickly searching all INTERPOL databases to respond to urgent queries and provide timely support.
- Enhanced Situational Awareness: Conducting in-depth open-source monitoring to provide real-time insights and ensure that INTERPOL's policing capabilities are proactive, responsive, and tailored to the evolving needs of member countries.
- Supporting Transnational Operations: Facilitating cooperation and information sharing between member countries to combat transnational crime.
- Publishing Urgent Notices and Diffusions: Publishing urgent, after-hours, INTERPOL Notices and validating Diffusions related to suspects, fugitives, and missing persons, in coordination with the Notices and Diffusion Task Force (NDTF), according to the Danger, Urgent and Immediacy (DUI) criteria and relevant provisions of INTERPOL's Rules on the Processing of Data (RPD), to facilitate international cooperation and law enforcement action.
- Hit Follow-up and Coordination: Collaborating with concerned National Central Bureaus (NCBs) to verify and follow up on hits reported by the CARICOM IMPACS - Joint Regional Communications Center (JRCC), ensuring that necessary actions are taken upon the arrival of suspected passengers at their destination.
- Urgent Translation Services: Coordinating with Language Services (LSE) to provide urgent after-hours translation of INTERPOL Notices.
- Publishing Orange and Purple Notices: Warning member countries of imminent or potential threats and providing information on new or sophisticated modus operandi, objects, devices, or concealment methods used by offenders.
- Coordinating operational data: Managing data from I-Checkit, an INTERPOL screening solution that enables trusted partners in the private sector to conduct advanced passenger checks in real-time, in collaboration with the law enforcement community.

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### ► THE OPERATIONS AND FIELD DEPLOYMENT UNIT – OFD:

Established in 2023 as a specialized subunit of the Command and Coordination Centre (CCC), the Operations and Field Deployment Unit (OFD) plays a pivotal role in optimizing the operational and tactical aspects of INTERPOL's deployments to member countries. The unit's primary responsibility is to meticulously review and validate the operational plans of all INTERPOL police operations, ensuring strict adherence to INTERPOL's stringent standards and best practices. This rigorous review process enables the OFD to assess the effectiveness of these plans, providing actionable recommendations for improvement and enhancing the overall efficiency of INTERPOL's global operations.

### ► ENSURING PERSONNEL SAFETY AND SECURITY

Beyond its planning and review functions, the OFD maintains seamless communication with the Security Unit to monitor all missions and guarantee the safety of personnel deployed in high- or extreme risk regions. In the event of unforeseen medical or security crises, the OFD collaborates closely with the Security Unit and other partners to facilitate emergency extractions and repatriation of staff, prioritizing their well-being and security above all else.

### ► STRATEGIC PLANNING AND COORDINATION

The OFD holds exclusive responsibility for planning and coordinating CCC deployments, fostering strategic partnerships with member countries to ensure that INTERPOL's global operations are executed with precision, efficiency, and effectiveness. This includes organizing critical CCC operations, such as:

- Deploying Incident Response Teams (IRT): Tailoring teams to the specific nature of the incident (e.g., terrorist attack, natural disaster) to provide analytical and investigative support.
- Deploying INTERPOL Major Event Support Teams (IMEST): Supporting national police with security arrangements and border control measures at major international events.
- The INTERPOL Liaison and Operational Cell (I-LOC): differs from other operational models in several aspects, including its wider participation potential of relevant stakeholders, impounding resources, immediate accessibility to databases and information platform (subject to legal arrangements) and IPSG protagonist role in the process.



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#### ► CONTACT INFORMATION:

Contact us via our web site. For matters relating to specific crime cases, please contact your local police or the INTERPOL National Central Bureau in your country.

► X: @INTERPOL\_HQ

► YouTube: INTERPOLHQ

► WWW.INTERPOL.INT

