



INTERPOL

## FACT SHEET

# Command and Coordination Centre

The Command and Coordination Centre (CCC) operates 24 hours a day, 7 days a week, offering frontline support and assistance to all INTERPOL National Central Bureaus, Regional Bureaus and crime units. It facilitates operational communications in the Organization's four official languages: Arabic, English, French and Spanish. Staff of various nationalities and professional backgrounds work out of three strategically placed operations rooms in Lyon, Singapore and Buenos Aires, ensuring that when the sun sets in one location, another is ready to take the lead.

### ► COMMUNICATIONS AND DATABASE MANAGEMENT

The CCC is the nerve centre of INTERPOL's operations. It is the first point of contact for urgent assistance and coordinates communications between INTERPOL's 195 member countries and the General Secretariat by:

- Assessing incoming messages received through I-24/7, INTERPOL's secure global police network, or from members of the public;
- Conducting instant checks on all INTERPOL databases and replying to urgent queries;
- Providing in-depth open source monitoring and analysis in order to ensure all policing capabilities are ready and available when needed by our member countries;
- Supporting transnational operations;
- Issuing global or regional alerts and publishing INTERPOL Notices for imminent or potential threats.

### ► FIELDWORK AND SPECIALIZED ASSISTANCE

At the request of NCBs, the CCC assumes a crisis management role during serious incidents, provides expertise for major events, or coordinates efforts with the private sector. This is done by:

- Deploying INTERPOL Incident Response Teams (IRT), which are tailored to the specific nature of the incident (terrorist attack, natural disaster, etc.), to provide analytical and investigative support and enhance the exchange of key police information;
- Deploying INTERPOL Major Event Support Teams (IMEST) at major international events to support national police with security arrangements and border control measures;
- Coordinate and manage operational data from I-Checkit, an INTERPOL screening solution which allows trusted partners in the private sector to conduct advanced passenger checks in real-time, in collaboration with the law enforcement community.

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### ► URGENT POLICE SUPPORT

The CCC's main function is to enhance international police cooperation in real time, including international detentions, locating fugitives, identity checks and transnational investigations. This is done in close cooperation with NCBs as well as INTERPOL's dedicated crime units. A key example of this real-time assistance is the ability to immediately publish INTERPOL Notices as an international mechanism for the identification, location and arrest of criminals.

### ► TRAINING AND PRE-DEPLOYMENT PREPARATION

Thanks to our INTERPOL Certified Instructors, the CCC supports special capacity building programmes aimed at boosting the use of INTERPOL's policing capabilities by officers in our member countries.

These programmes are also designed for INTERPOL General Secretariat personnel prior to specific deployments, when they are likely to handle very large amounts of data via checks against our specialized databases.



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### ► CONTACT INFORMATION:

Contact us via our web site. For matters relating to specific crime cases, please contact your local police or the INTERPOL National Central Bureau in your country.

► **Twitter:** @INTERPOL\_HQ

► **YouTube:** INTERPOLHQ

► **WWW.INTERPOL.INT**

